

Back Up Trust Terms and Conditions – Evening Events

By purchasing a ticket for one of our evening events you agree to the following terms and conditions:

Fees and cancellation

- Once purchased tickets are non refundable.
- Tickets are transferable. You must notify Back Up immediately if you plan to transfer your ticket to another person as we will need their details.
- Back Up accepts no liability if an event is cancelled or postponed for reasons beyond our reasonable control resulting from an act of God, governmental regulation, fire, war, terrorist activity or civil commotion.

General Terms and Conditions

- If Back Up have to cancel the event, our liability in the event of cancellation is limited to a full refund of the event fee only. We will not refund any travel or hotel costs associated with the cancellation of an event.
- The charity is unable to accept liability for any injury, loss or damage, however arising, or for cancellation of the event for any reasons outside our control resulting from an act of God, governmental regulation, fire, war, terrorist activity or civil commotion.
- You must be at least 18 years of age one day prior to the date of the event unless special permission has been given by Back Up.
- Should special permission be granted individuals under the age of 18 must be accompanied by a responsible adult at all times.
- Underage drinking is strictly forbidden at the event. If anyone under the age of 18 is found drinking alcohol they and the adult responsible for their welfare will be instructed to leave immediately by a member of the venue management.
- Attendees give permission for free use of pictures, images, feedback and comments in any future advertising or promotion.